



Putt Putt Pub Tournament FAQ's for Hole Attendant 2019 Event

Thank you for your help today. Your role is critical to making the day a success. In order to make sure everything is done fairly and you are equipped with the necessary information to make today run smoothly, we wanted to provide you with this brief overview.

1. Your first priority is to record the score **correctly** for each team. You may be asked to record a lower score than the team actually obtained, please refrain from doing so and be fair and accurate. Only one score has to be recorded, which is the best score shot by a single team member, as we are playing Best Hole; however, each score can be written down.
2. If a team has pre-purchased mulligans, or do-overs, they may redeem it by handing it to you which will allow a single team member to attempt the hole again. Each team member can redeem a mulligan at each hole; however, only one per person per hole.
3. If a player scores a hole in one, or if a player has more strokes than another team member that already finished, that person/the rest of the team does not have to golf that hole; but they can finish it for fun if they would like to.
4. If a player hits the ball off the hole, they get an added penalty stroke to their score and can place the ball one putter's head length from the edge of where the ball departed the green.
5. If a player's ball rests on the side of the course and they are unable to take a backswing, the player can move their ball one putter's head length directly left or right from where it laid.
6. Players can use their own clubs and balls if preferred; however, putters and balls are also provided at each hole and should stay with the hole.
7. Try to recognize when each team shows up so you can prompt the next team to putt when it is their turn.
8. If there is not a team waiting and someone in the tournament wants to replay the hole, they can for fun, but it will not change their score.
9. While not your responsibility, if you see a team has been at your location for more than 30 minutes, you may want to suggest they get to the next hole so they have enough time. Similarly, if your location sells food, you may want to ask the team to order their food before they putt the hole.
10. If your location has raffle items, encourage people to buy tickets while there.
11. Direct the tournament players on how to redeem their free beverage, especially if someone other than yourself is serving.
12. Let the player know of any additional specials or offers available at your hole location.